

United States Postal Service®

INDUSTRYALERT

December 15, 2021

[RESOLVED: INCIDENT #06378194]

PostalOne! System – Auto-Finalization of Postage Statements

As previously advised, the United States Postal Service identified an issue impacting the auto-finalization functionality in the *PostalOne!* System which resulted in Postage Statement processing delays.

All postage statement transactions now reflect in an up-to-date status. And, normal operating procedures are in place, Therefore, the *PostalOne!* System Contingency Plan is no longer in effect.

NOTE: INCIDENT #06378194 has been CLOSED. We apologize for any inconvenience.

All Business Service Administrators (BSAs) should forward this Industry Alert to their impacted stakeholders.

During normal business hours [7:00 AM CT – 7:00 PM CT], please direct ANY inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSCAdmin@usps.gov] or telephone [(877) 672-0007].

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